

SUMMARY REPORT OF STUDENT SATISFACTORY SURVEY

Udalguri College, Udalguri

For the session: 2019-2020

IQAC, Udalguri college introduced the process of conducting Student Satisfaction Survey (SSS) to access the level of satisfaction of the students with an aim to identify the areas with scope of improvement. A structured form was designed and students were instructed to give responses. The survey covered 66 randomly selected students from various departments. After examining the responses, the following information has been obtained -

Areas	Indicator	Students rating (%)				
		4	3	2	1	0
1. How much of the syllabus was covered in class?	3= 75%-100% 2= 50%-74% 1= 30%-49% 0= Below 30%	-	53%	39.4%	4.9%	2.7%
2. Are you satisfied with the teaching staff and their teaching methods?	3=Extremely satisfied 2= Satisfied 1= Dissatisfied 0=Extremely dissatisfied	-	71.2%	22.7%	6.1%	NIL
3. Do you get encouragement from your teachers to participate in extra-curricular activities?	3=Strongly agree 2=Agree 1=Disagree 0=Strongly disagree	-	69.7%	27.3%	3%	NIL
4. Are the Teachers able to identify your weakness and help you to overcome them?	3=Every time 2=Usually 1=Occasionally /Sometimes 0=Rarely	-	33.3%	45.5%	16.7%	4.5%
5. How well were the teachers able to communicate?	4=Excellent 3=Very good 2=Good 1=Fair 0=Poor	31.8%	25.8%	39.4%	NIL	3%
6. Are the resources adequate in the College Library?	3=Very good 2=Good 1=Average 0=Poor	--	56.1%	30.3%	7.6%	6%
7. How do you rate health and hygiene aspect of the institute?	4=Excellent 3=Very good 2=Good 1=Average 0=Poor	9.1%	28.8%	54.5%	4.6%	3%
8. How do you rate the on-line system of admission, registration and other	4=Highly satisfied 3=Satisfied 2=Uncertain	66.7%	30.3%	2%	1%	NIL

students related official activities of your College?	1=Dissatisfied 0=Highly dissatisfied					
9. How do you rate the overall academic environment of your institution?	3=Excellent 2=Very good 1=Good 0=Average	--	24.2%	22.7%	48.5%	4.5%

Findings

From the above observations, the following can be deduced:

1. 53% of the total sampled students reported that 75% to 100% of the syllabus was covered in the class.
2. Out of the total sampled students, 71.2% of students felt extremely satisfied with the teaching staff and their teaching methods.
3. 31.8% of the total sampled students reported that teachers were excellent to communicate with them.
4. 69.7% of the total sampled students agreed that they got encouragement from their teachers to participate in extra-curricular activities.
5. 33.3% of the total sampled students reported that teachers were able to identify their weaknesses and help them to overcome such problems.
6. Out of the total sampled students 9.1% of the students felt excellent health and hygiene of the institution.
7. Out of the sampled students 56.1 % of the students reported that the availability of the resources in the College Library is very good.
8. 66.7% of the total sampled students reported that they were highly satisfied with the online system of admission for admission/registration and other students related official activities of the college.
9. Out of the total sampled students 24.2% felt that the overall academic environment of the institution was excellent. At the same time 22.7 % of the students felt it very good and 48.5% of students felt it as good.
10. All sampled students were asked to provide with additional feedback on areas that need improvement. Most of the students agreed that in the Library there were not enough books for Bodo (Honors) subject. Some of the students felt that the environment of the College should be improved. Some students felt that the quantity of drinking water should be increased.

It is to be mentioned that

i. 39.4% of the sampled students reported that 50-74% of the syllabus was covered in the class.

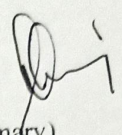
ii. 54.5% of the sampled students felt that the health and hygiene aspect of the institution is good but some of the students reported it to be poor (3%).

- **Suggestions Received:**

IQAC Udalguri College analysed the submitted feedback and tried to chalk out few suggestions to improve the areas in which students felt that the institution was lagging behind, like drinking water supply, over all environment of the institution, teaching methods, Library books etc.

The suggestions were put forward to the head of the institution for information and necessary action. Accordingly, the administration took notes of all the recommendation of the IQAC and proper measures were taken to mitigate the

deficiencies. The areas in which performance has been extremely satisfactory has been assured for the next session.



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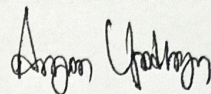
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